Centaline Securities
Mobile App Quick Start Guide

2nd July 2021

Centaline Securities Mobile App

- After your securities trading account is successfully opened. You will receive 2 separate emails from Centaline Securities.

- First one with your Account Number.

- Second one with a first-time password.

1

Dear Customer,

Thank you for choosing the services of Centaline Securities Limited ("CSE"). Your newly-applied account is now opened. The account number is C000088. We will send you details of the account and the password for the first-time log-in via e-mail.

You may check information of your account via mobile phone Apps or internet platform. Links of Apps and internet platform are:-

Apps:
https://www.centasec.com/wp-content/uploads/2019/06/CentalineAppLoginMenu_20190621.pdf

Internet platform:
https://www.centasec.com/wp-content/uploads/2019/06/CentalinePortalLoginMenu_20190624.pdf

If you have any enquiry, please contact your CSE account executive or contact us at 3968 2222.

Regards

Centaline Securities Limited

Centaline Securities Limited
Email cs@centasec.com | Web www.centasec.com
Address: Suites 805 806, 8/F, South Tower, World Finance Centre, Harbour City, Nos 17-19 Canton Road, Tsim Sha Tsui, KLN, Hong Kong

Please consider the environment before printing this e-mail

CENTALINE SECURITIES

2

21-06-30
ear Valued Customer,

our securities trading account has been opened successfully. For security reasons, your account number will be sent to you separately.

our PIN: 62wBql6l

ou are required to change your password after first logon. New password must be consists of 8 - 20 characters, with numbers and alphabet letter

ease note that:
This PIN is for your first-time login only.
Do not disclose your password to any person.

r queries, please contact our Customer Services at (852) 2114-2827 or cs@centasec.com.

ntaline Securities Limited
ustomer Services Department

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- Open Centaline Securities Ltd. Mobile App
- Tap on "Trade" icon at the bottom
- Enter your account number
- Enter your first-time password if you haven't changed it yet. Otherwise use the new password.
- Tap login
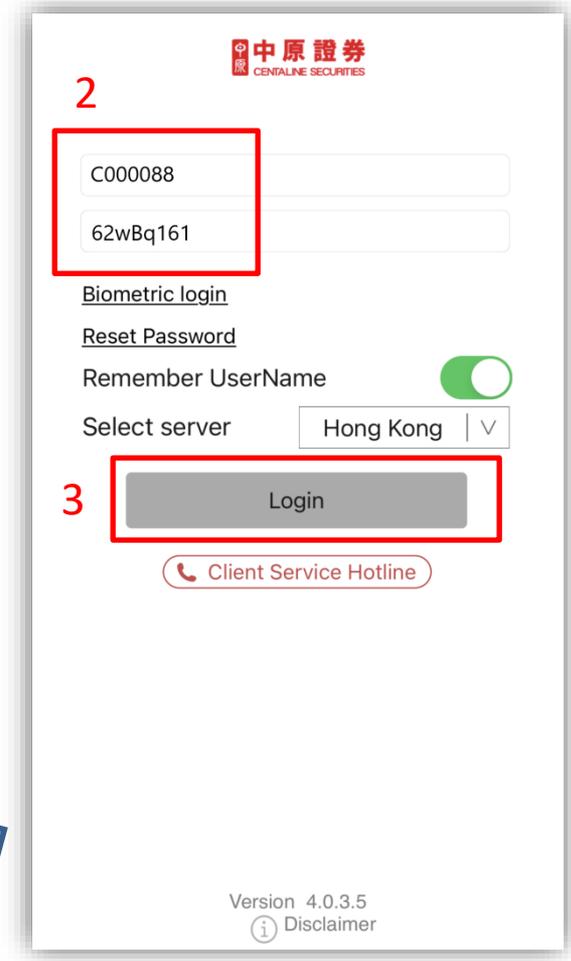
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- Enter your first-time password to the "Old Password" field.

- Enter your desire password in the "New Password" field.

- Tap "OK"

- Tap "Confirm"

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- After successful login, two-factor authentication is required.

- You will receive a One Time Password (OTP) via SMS from "[CENTASEC]".

- Enter the OTP

- Tap "Confirm"

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- Tap "Start Binding" to bind your account to your mobile. (One time only)

- Tap "Confirm"

Binding your mobile device

Your account will be bound with this device by a one-time binding process.

1 Start binding

Result of binding
Binding success.
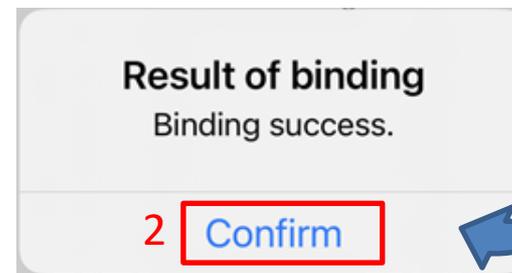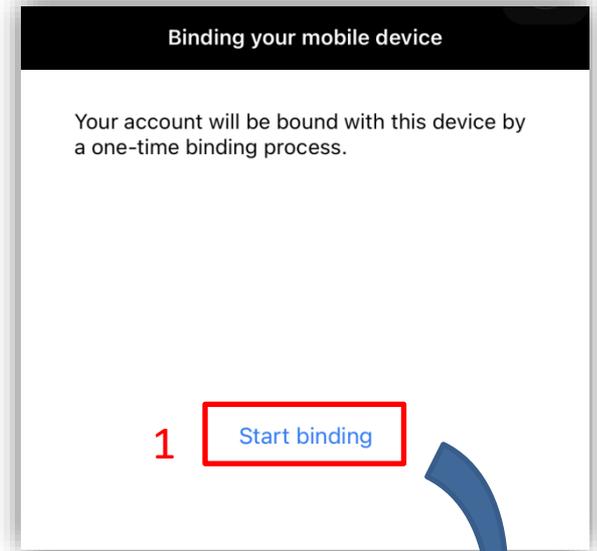
2 Confirm

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- Tap "Register" to register with biometric authentication.

- Tap "Confirm"

Binding result
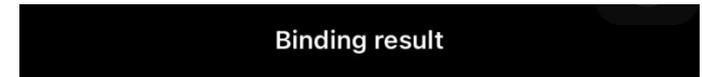
Binding success.

Register with biometric authentication?

Never show again.

Cancel   1 Register

Biometric authentication result

Biometric authentication success.

2 Confirm
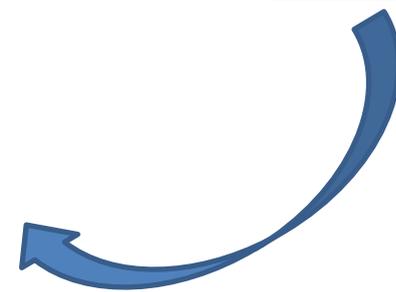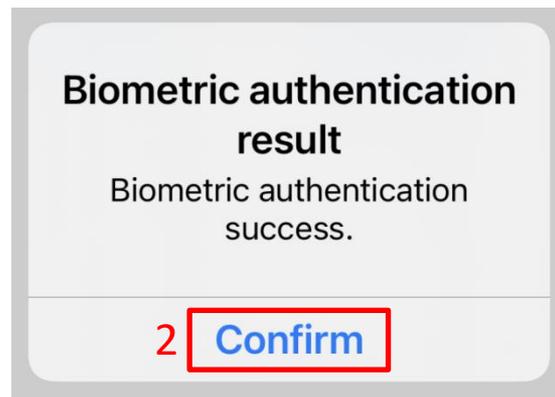
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- Login is Complete